



SILVERLEAF ONLINE PORTAL SYSTEM FAQs



WHAT IS THE ONLINE PORTAL?

The online portal gives you real-time information about your community. You will be able to access your account information, community documents, the event calendar, maintenance requests and more!

Log-in to the secure portal using the following URL:
<https://portal.silverleafmanagement.com>

WHAT DO I NEED TO CREATE AN ACCOUNT?

Silverleaf will send log-in credentials to all owners with an email address on file. You may also log-in directly to the portal at <https://portal.silverleafmanagement.com> and create an account. When you create a new account, you will need to provide the following information:



- Name
- Email address
- Property address
- Phone number
- Association name
- Account number (not required)



HOW DO I PAY MY ASSESSMENTS?

Once your online account is set-up, you may make a payment directly through the portal. Select the "Make a Payment" button. You will have the option to choose between a one-time eCheck, recurring eCheck or credit card. Payments made through the portal will be applied to your account at the time of the transaction.



CAN I STILL MAKE A PAYMENT BY CHECK?

Yes. Homeowners can continue to pay by check by mailing it to:

Your Community Name
c/o Silverleaf Management Group
PO Box 538690
Atlanta, GA 30353-8690

